



Quality Solutions With You Every Step

# PRODUCT RECALLS

Identification of unsafe products

November 2023

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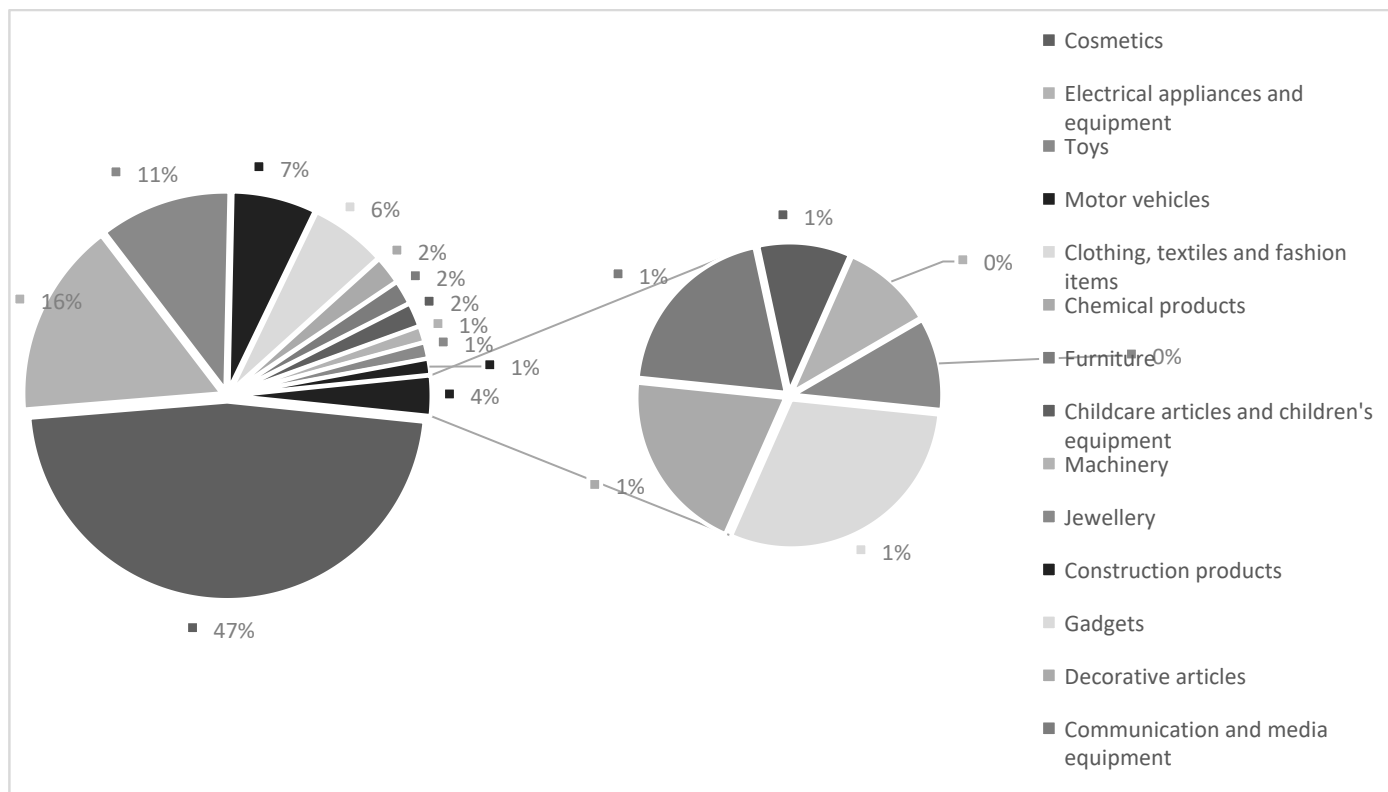
## EU (RAPEX)

### Summary

In November 2023, the EU recalled 308 products in 17 categories. The most recalled products corresponded to three categories – Cosmetics(145), Electrical appliances and equipment(49), Toys(33). Most of the recalled products came from China (111). The chart on the right shows the breakdown per product category.

### 概要

2023年11月，欧盟RAPEX预警通报共涉及17类308款产品，被通报产品类别主要集中在化妆品（145例），电子设备（49例），玩具（33例）。被通报的产品中，原产地为中国（111例），占比37.6%。右图反映了召回产品类别的各自占比。



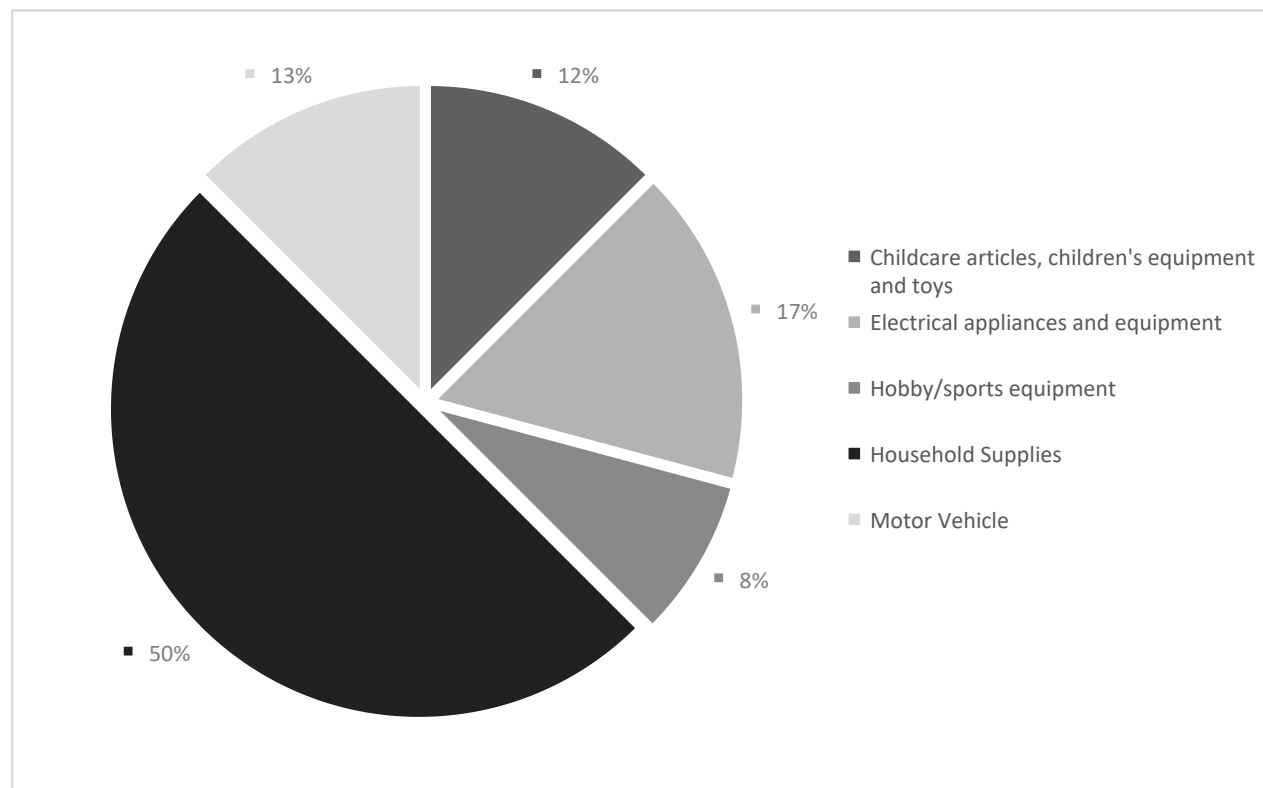
## USA (CPSC)

### Summary

In November 2023, the US recalled 24 products in 5 categories. The most recalled products corresponded to three categories – Household Supplies(12),Electrical appliances and equipment(4) and Childcare articles, children's equipment and toys(3). The chart on the right shows the breakdown per product category.

### 概要

2023年11月，美国CPSC共召回了5类24种产品。被通报产品类别主要集中在家具用品（12例），电子设备（4例），儿童保育用品、儿童设备及玩具（3例）。被召回的产品中，原产地为中国（13例），占比61.9%；右图反映了召回产品类别的各自占比。



No.	Alert submitted by	Alert Number	Country Of Origin	Product	Risk type	Risk legal provision	Risk	category
1	Czechia	A12/01006/22	People's Republic of China	Magnetic balls	Choking, Injuries	The product does not comply with the requirements of the Toy Safety Directive nor with the European standard EN 71-1.	The toy is made of small parts (balls) with a high magnetic flux. A child may put them in the mouth and ingest them, which may lead to choking if they enter the airways. If various are swallowed, they could attract one another causing intestinal blockage or perforation.	Toys
2	Belgium	A12/01290/22	People's Republic of China	Plastic doll	Chemical, Environment	The product does not comply with the REACH Regulation nor with the European standard EN 71-3.	The plastic material of the product contains an excessive amount of organic tin (TBT) (measured value up to 26 mg/kg). TBT is potentially persistent, bioaccumulative and toxic for the environment.	Toys
3	Poland	A12/00321/23	People's Republic of China	Toy bow and arrows set	Choking, Damage to sight	The product does not comply with the requirements of the Toy Safety Directive nor with the European standard EN 71-1.	The suction cups of the projectiles and arrows can easily detach. A child could put them in the mouth and choke. It is also possible to shoot arrows without the suction cups, such arrows can hit child's eye and cause injury (eyes).	Toys
4	Sweden	A12/00325/23	Republic of Korea	Tattoo ink	Chemical	The product does not comply with the REACH Regulation.	The product has an excessive concentration of cobalt (measured value up to 1.2 mg/kg). Cobalt is a skin sensitizer and may cause cancer.	Chemical products
5	Italy	A12/02847/23	United Kingdom	Liquid soap	Chemical	The product does not comply with the Cosmetic Products Regulation.	The product contains 2-(4-tert-butylbenzyl) propionaldehyde (BMHCA), which is forbidden in cosmetic products. BMHCA may harm the reproductive system, may harm the health of the unborn child and may cause skin sensitisation.	Cosmetics

No.	Alert submitted by	Alert Number	Country Of Origin	Product	Risk type	Risk legal provision	Risk	category
6	Italy	A12/02851/23	France	Eau de toilette	Chemical	The product does not comply with the Cosmetic Products Regulation.	The product contains 2-(4-tert-butylbenzyl) propionaldehyde (BMHCA), which is forbidden in cosmetic products. BMHCA may harm the reproductive system, may harm the health of the unborn child and may cause skin sensitisation.	Cosmetics
7	Italy	A12/02843/23	Italy	Shaving cream	Chemical	The product does not comply with the Cosmetic Products Regulation.	According to the list of ingredients the product contains 2-(4-tert-butylbenzyl) propionaldehyde (BMHCA), which is forbidden in cosmetic products. BMHCA may harm the reproductive system, may harm the health of the unborn child and may cause skin sensitisation.	Cosmetics
8	Italy	A12/02845/23	Italy	Breast-firming cream	Chemical	The product does not comply with the Cosmetic Products Regulation.	The product contains 2-(4-tert-butylbenzyl) propionaldehyde (BMHCA), which is forbidden in cosmetic products. BMHCA may harm the reproductive system, may harm the health of the unborn child and may cause skin sensitisation.	Cosmetics
9	Italy	A12/02849/23	Italy	Moisturising cream	Chemical	The product does not comply with the Cosmetic Products Regulation.	According to the list of ingredients the product contains 2-(4-tert-butylbenzyl) propionaldehyde (BMHCA), which is forbidden in cosmetic products. BMHCA may harm the reproductive system, may harm the health of the unborn child and may cause skin sensitisation.	Cosmetics
10	Italy	A12/02850/23	Italy	Perfume	Chemical	The product does not comply with the Cosmetic Products Regulation.	According to the list of ingredients the product contains 2-(4-tert-butylbenzyl) propionaldehyde (BMHCA), which is forbidden in cosmetic products. BMHCA may harm the reproductive system, may harm the health of the unborn child and may cause skin sensitisation.	Cosmetics

No.	Alert submitted by	Alert Number	Country Of Origin	Product	Risk type	Risk legal provision	Risk	category
11	Portugal	A12/01675/23	Japan	Passenger car	Fire	The product does not comply with the Regulation on the approval and market surveillance of motor vehicles and their trailers, and of systems, components and separate technical units intended for such vehicles.	The DC-DC converter may be faulty, which can cause the current from the 12V battery to continue to flow, generating heat and increasing the risk of a vehicle fire.	Motor vehicles
12	Ireland	A12/02074/23	People's Republic of China	Travel adaptor	Electric shock	The product does not comply with the requirements of the General Product Safety Directive.	The shutters for the Australian socket system of the adaptor are absent. The user could inadvertently touch live parts and receive an electric shock.	Electrical appliances and equipment
13	Germany	A12/01842/23	Germany	Single-use electronic cigarette	Chemical	The product does not comply with the requirements of the Tobacco Products Directive.	The product contains hexahydrocannabinol which might be psychotoxic, and it does not have a child-resistant fastening and is not tamperproof. This could create health risk when in the hands of children.	Chemical products
14	Ireland	A12/02664/23	United Kingdom	Hand cream	Chemical	The product does not comply with the Cosmetic Products Regulation.	According to the list of ingredients, the product contains butylphenyl methylpropional (BMHCA) which is forbidden in cosmetic products. BMHCA may harm the reproductive system, may harm the health of the unborn child and may cause skin sensitisation.	Cosmetics
15	France	A12/02197/23	Sweden	Passenger car	Injuries	The product does not comply with the Regulation on the approval and market surveillance of motor vehicles and their trailers, and of systems, components and separate technical units intended for such vehicles.	The propellant in the driver airbag can deteriorate due to high humidity and temperature variations. In the event of an accident in which the airbag deploys, this could result in fragments from the inflator casing coming loose, causing injuries to the vehicle's occupants.	Motor vehicles

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No.	Submitted By	Alert Number	Country Of Origin	Product	Risk	Measures	category
1	Serious Injury Hazard	24-717	United States	MI 1615 and 1617 Sliding Glass Doors; Window World 4000 Series and 8000 Series Sliding Glass Doors	Serious Injury Hazard	Consumers should avoid areas with the recalled doors during hurricane conditions and contact MI Windows and Doors to schedule a free repair. Prior to repair, cover the doors with plywood or other suitable protection if a hurricane warning is issued for your location. MI Windows and Doors is contacting all known purchasers directly.	Household Supplies
2	Violation of Federal Lead Content Ban	24-716	China	PandaEar Stainless Steel Toddler Cups, 8 oz.	Violation of Federal Lead Content Ban	Consumers should immediately take the recalled cups away from children, stop using them and contact PandaEar for a full refund. PandaEar and Amazon are contacting all known purchasers.	Household Supplies
3	Fire Hazard	24-031	China	Lenovo USB-C Laptop Power Banks	Fire Hazard	Consumers should immediately stop using the recalled Lenovo USB-C Laptop Power Banks and contact Lenovo for a free replacement as well as instructions for properly disposing of lithium-ion batteries according to local and state regulations.	Electrical appliances and equipment
4	Injury Hazard	24-030	United States	Balloon Time Mini Helium Tanks	Injury Hazard	Consumers should immediately stop using the recalled mini helium tanks. Consumers should point the tank away from themselves and others, and carefully remove the plastic safety seal and cap. Release all helium in a well-ventilated area and then clearly write their name, "RECALLED" and destruction code on the front of the tank with a non-erasable marker. Consumers should register online at <a href="http://www.recallrtr.com/miniheliumtank">www.recallrtr.com/miniheliumtank</a> and upload a photo of their product for a full refund. After receiving a refund, consumers should properly discard the product.	Household Supplies
5	Injury or Death	24-028	China	ZLINE 30-inch, 36-inch and 48-inch RG gas ranges	Injury or Death	These ranges were recalled in January 2023, and consumers were offered a repair. ZLINE is expanding the remedies available to consumers to also include a replacement range or a refund. All consumers who have an affected range should immediately stop using the oven compartment, even if they have already had their range repaired as part of the prior recall. Consumers who have received a repair are being contacted directly by ZLINE with additional information and about the offer of an inspection, a replacement range or a refund. Consumers who have not yet scheduled a repair as part of the recall should contact ZLINE for information regarding available remedies. Consumers may continue to use the range tops which are unaffected by the issue. Consumers should review Protect Your Family from Carbon Monoxide Poisoning   <a href="http://CPSC.gov">CPSC.gov</a> for more information about preventing carbon monoxide poisoning.	Household Supplies

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No.	Submitted By	Alert Number	Country Of Origin	Product	Risk	Measures	category
6	Fall Hazard	24-027	Italy	Women's high heeled sandals (Spring Summer 2024 collection, Louisa, Linden and Seigel Heel Sandals)	Fall Hazard	Consumers should immediately stop using the recalled shoes and contact Khaite for a full refund. For those who purchased shoes through a Khaite store or Khaite.com, email info@khaite.com for instructions on how to return and to receive free shipping and a full refund. Purchasers from third-party retailers must return the product to the third-party retailer to receive a full refund or store credit.	Household Supplies
7	Fall Hazard	24-026	China	Red Shed® Hammock Swing Chairs	Fall Hazard	Consumers should immediately stop using the recalled Red Shed® Hammock Swing Chairs and contact Tractor Supply for a full refund.	Household Supplies
8	Choking Hazard	24-715	China	13-Piece Toy Mushroom Peg Sorters	Choking Hazard	Consumers should immediately take the recalled toys away from young children and return them to any Target store for a full refund or contact Target to receive a prepaid return label to return the toy set by mail. Target is contacting all known purchasers directly.	Childcare articles, children's equipment and toys
9	Federal Lead Content Ban	24-714	China	LAOION Children's Cups	Federal Lead Content Ban	Consumers should immediately take the cups away from children, stop using them and contact LAOION for a full refund. LAOION and Amazon are contacting all known purchasers directly.	Household Supplies
10	Crash Hazard	24-713	United States	Electric Powered E-Z-GO ELiTE Express L6 and ELiTE Express S6 PTV and Tracker OX EV vehicles	Crash Hazard	Consumers should immediately stop using the E-Z-GO PTV and Tracker OX vehicles and contact their dealership or Textron Specialized Vehicle for a free repair. Textron Specialized Vehicles is contacting all purchasers directly.	Motor Vehicle





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## SOURCES

HQTS Group Product Recall lists mandatory and voluntary consumer product recalls published by:

[The European Union Rapid Alert System for dangerous non-food products \(RAPEX\)](#)

[The US Consumer Product Safety Commission \(CPSC\)](#)



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**THANK YOU**

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